



## QUALITY MANAGEMENT POLICY

The Kurtarra Pty Ltd Quality Management Policy is provided to assist the Company achieve sustained, profitable growth by the provision of services which consistently satisfy the needs and expectations of our clients.

Kurtarra Pty Ltd Pty Ltd will utilise its expertise to meet the Company's operational expectations as cost effectively as possible without any compromise with regard to safety or quality. This level of quality will be achieved through the continual improvement of the company's management systems and In this regard, we favour innovation and maintain a Quality Management Program in place based on the ISO 9001 International Standard.

The quality and reliability of the Company's operations is the concern of every person within the organisation. Achievement of this Policy is dependent on all employees, who are individually responsible for the quality of their work, resulting in continual improvement to the work environment for all.

Implementation of the quality management Policy will ensure:

- Continuous improvement in the quality of our services;
- Ongoing and increased client satisfaction;
- Reduction in operational problems; and
- Increased pride in the Company and a team spirit based on the overall performance of the company's operations.

**Garry Jaffrey**

Managing Director:

Date: 10/01/2018